

Finance and Resources Committee

10.00am, Thursday, 16 August 2018

Contract for Care and Support Complex Needs - St Stephen's Court (CT2215)

Item number 8.7

Report number

Executive/routine

Wards

Council Commitments

Executive Summary

In consultation with the Convenor and Vice Convenor of the Finance and Resources Committee, in line with the Council's Contract Standing Orders and the Scheme of Delegation, the Council has awarded a contract under urgency procedures to Carr Gomm for care and support for people with complex needs who will reside at St Stephen's Court.

This contract will ensure that the Council provides a high-quality care and support service for vulnerable people who have complex needs. The contract commenced on 23 July 2018 for a period of twenty-four months with the option to extend for up to a further twelve months. The total estimated value of the contract including extensions is £1,800,000.

Contract for Care and Support Complex Needs - St Stephen's Court (CT2215)

1. Recommendations

It is recommended that Finance and Resources Committee:

- 1.1 notes the award of a contract to Carr Gomm for provision of care and support at St Stephen's Court under urgency procedures.

2. Background

- 2.1 Over the last five years, Edinburgh has enhanced and developed services that support people in their own home and within community shared living resources. This includes the provision of community mental health services, rehabilitation services and a range of 24/7 supported community placements to help people make the transition to independent living.
- 2.2 Detailed planning work has accelerated in recent months on phase two of the Royal Edinburgh Hospital Campus re-provisioning programme. This will provide inpatient provision for people requiring long stay rehabilitation, low secure provision, and a provision for women with multiple and complex needs.
- 2.3 The St Stephens Court development meets the commitments in the Health and Social Care Partnership Strategic Plan to further shift the balance of care by increasing the provision of supported accommodation.

3. Main report

- 3.1 St Stephen's Court is a Council owned property in Calder Gardens, in the south west locality. The housing complex has been refurbished, by the Council, to provide accommodation and support for people with complex needs who are ready to leave hospital or who are inappropriately housed elsewhere. Within the complex there are 29 properties.
- 3.2 Initially the Health and Social Care Partnership planned to utilise all 29 properties for the hospital re-provisioning programme, however only 18 will be allocated to Health and Social Care Partnership and the remaining 11 properties are allocated to Communities and Families Directorate. Communities and Families do not require tenancy support services from an external provider.

- 3.3 The Council issued an open tender for a support provider to meet the initial scope for 29 properties. Tenders were received and evaluated and the preferred bidder, Carr Gomm was identified. However due to the change in the requirement from 29 to 18 properties, the requirement could not be awarded.
- 3.4 With the reduction in property volume, the scope of the support requirements and time constraints for implementation it was proposed that it would be in the best interests of service users and permissible within the procurement regulations to proceed with a direct award of contract with Carr Gomm.
- 3.5 Best Value and quality provision benchmarking had been established through the open tender. The unsuccessful organisations were notified of the Council's proposal prior to final recommendations being made.
- 3.6 Carr Gomm, along with partners Penumbra and Volunteer Edinburgh, deliver Mental Health complex support services at other sites in the city through the Wayfinder Public Social Partnership.
- 3.7 To enable recruitment to commence and to facilitate occupancy of the property, the Chief Officer of Edinburgh Integration Joint Board under "Urgency Procedures" sought authorisation and sign off by the Convenor and Vice Convenor of the Finance and Resources Committee to award the grant to Carr Gomm. The direct award of contract for the contract was for a period of two years with the option for a further 12 months. The contract will commence on 23 July 2018 for a period of 24 months with the option to extend for up to a further twelve months and the total estimated value of the contract including extensions is £1,800,000.

4. Measures of success

- 4.1 This contract is one element of a Council wide strategy to address the accommodation needs of people with complex needs and will provide care and support for this cohort, reduce the impact on public services and provide the opportunity to deliver an innovative way of working that promotes recovery and independent living.
- 4.2 The service will result in improved outcomes for people who have complex needs. These outcomes are that the people will be:
 - Safe
 - Healthy
 - Achieving
 - Nurtured
 - Active
 - Respected

- Responsible
- Included

People will be encouraged to develop recovery and community connections with the aim of moving on to tenancies within the community.

- 4.3 Success will be measured by the number of people who live outside hospital and lead an increasing meaningful and independent lifestyle in the community. The network of community supported living arrangements should reduce the need for hospital admission and shorten the length of any necessary admissions by reducing the number of people delayed when they are ready for discharge.

5. Financial impact

- 5.1 Health and Social expect the building work at St Stephens Court to be completed by the end of July 18. There will be a phased occupancy plan from that date. Consideration is being given to any financial liability which will transfer to the Health and Social Care Partnership as the tenancies transfer.
- 5.2 It is proposed that this development will be funded from the £1.19m identified in the IJB financial plan for mental health services. The total estimated value of the Carr Gomm contract including extensions is £1,800,000.

6. Risk, policy, compliance and governance impact

- 6.1 A full implementation plan is in place to ensure a successful new service mobilisation and is reviewed weekly and has an associated risk register.
- 6.2 Health and Social Care Partnership will take overall responsibility for managing the contract and implement governance monitoring.
- 6.3 This procurement was conducted in accordance with the “Light Touch Regime” reserved for Social and Specific Services within the Public Contracts (Scotland) Regulations 2015.

The Edinburgh Mental Health and Wellbeing Partnership will receive reports from the Implementation Group.

7. Equalities impact

- 7.1 An Integrated Impact Assessment has been completed. The findings and recommendations from this will be reported to the Mental Health Working Group and Mental Health and Wellbeing Partnership with the St Stephen’s Court Implementation team tasked to meet any relevant actions.

8. Sustainability impact

- 8.1 There are no significant environmental impacts expected to arise from this contract.
- 8.2 Carr Gomm has committed to Community Benefits and aims to recruit several new workers, utilising local employment networks within the Council, for this contract. In addition, Carr Gomm will explore opportunities for promoting social care as a career opportunity with new school leavers and graduates from further/higher education.
- 8.3 Implementation, monitoring and reporting of Community Benefits will be managed by the contracts team within Health and Social Care Partnership.

9. Consultation and engagement

- 9.1 Consultation with the Chair and Resident's Association was carried out and further meetings were held in June 2018.
- 9.2 In early 2017 the South West Neighbourhood Partnership was briefed regarding the refurbishment of St Stephen's Court and made aware that there would be supported accommodation within these premises.
- 9.3 "A place to Live" is a key component of the Mental Health Strategic Commissioning Plan. Involving people
- 9.4 Extensive engagement with service users and carers has been integral to the development, implementation, and subsequent evaluation of the Wayfinder model. Service Users represented through collective advocacy provided by the Patients Council and carers are represented through the collective advocacy of the Carers Council are members of the Wayfinder Evaluation and Monitoring Group.
- 9.5 The Implementation Group will develop A Communication Plan to ensure that ongoing engagement with all stakeholders is maintained.

10. Background reading/external references

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11. Appendices
